

Pool Policy

Access

- Access to the pool is allowed during allocated times (refer current timetable).
- All entry to the pool is via the point of sale; all persons entering the pool must be recorded.
- Children under 10 years of age will not be allowed entry unless they are under the direct supervision of a responsible person 16 years or older.
- People unable to swim or requiring flotation aids are required to have a responsible person 16 years or older with them in the water at all times.
- All patrons are reminded to shower before entering the pool.
- Access to the pool is not allowed if the attendee has a wound/cut that is uncovered and not water tight. Management has the right of refusal.

Lap Swimmers

- Be courteous to other users – this is a shared space
- Lap lanes are marked as follows

SPEED	DIRECTION
<i>Slow</i>	<i>Clockwise</i>
<i>Medium</i>	<i>Anticlockwise</i>
<i>Fast</i>	<i>Clockwise</i>

- Customer Service Team Pool Lifeguards may ask swimmers to change lanes if a swimmers safety is at risk.

Pool Rules

- Diving will only be allowed from the dive blocks during competition or with prior approval from the Operations Manager.
- No running, pushing or bombing
- No inappropriate or disruptive behaviour
- Patrons must not make derogative comments or use abusive language.
- Any patron contravening any of the pool rules will be asked to stop, if they continue to contravene the rules they will be asked to leave the pool.

Equipment Usage

- Kickboards are available to be borrowed.
- Noodles, back bubbles, aqua belts and dumb bells can only be used in authorised Sport UNE programs/times or at the discretion of the pool lifeguard whilst on duty.
- Non SportUNE equipment can only be used with prior approval from SportUNE.

Change Rooms

- Children under 10 are to be accompanied by an adult at all times.
- If a child has not been toilet trained please ensure an adult is with them at all times when they are using the toilets.

Note

- No professional swim instruction is to be given without written approval from SportUNE
- We encourage patrons who have any special requirement to contact reception prior to your visit so we may better accommodate your needs and make your visit a pleasurable experience.
- Patrons are required to leave the water 15 minutes prior to Sport UNE closing.

Please note: Failure to comply with the above rules could result in SportUNE asking a patron to leave the premises or, if considered serious, revoking their membership.

Find Your Balance



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