

Membership Cancellation Terms and Conditions

- Cancellation of membership requests should be forwarded via email to sportune@une.edu.au.
- A cooling off period of seven (7) days applies to all memberships whereby a member can terminate the membership and receive a refund of the amount paid at the time of purchase less any use of the Facilities or participation in the Programs during the cooling-off period which will be subject to the applicable casual rate and will be deducted from any refund due

Cancellations

- Memberships subject to the Direct Debit Option may be cancelled by providing 30 days written notice to SportUNE. All cancellations take 30 days to process and the following cancellation fee (which are subject to change) will apply:
 - Direct Debit Option Memberships that are cancelled during the first 12 months of the term - will incur a cancellation fee equivalent to two (2) months membership fee

Refunds

- In respect of cancellations of Memberships, Facility Packs & Programs that have been paid up front, no refunds will be provided.
- The CEO will permit cancellations with refunds for medical reasons only, if supported by appropriate documentation.

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