

Membership Agreement

If I am permitted to use SportUNE facilities, I acknowledge that I do so on the following terms:

1. The completion of a Pre-Exercise Screening Questionnaire is required by all new members or previous members whose membership has been expired for a period of greater than twelve months.
2. It is the member's responsibility to provide SportUNE staff with all relevant medical history, including any restrictions, whether requested or not.
3. It is at the member's own risk that he/she uses Sport UNE's facilities, and members therefore agree to release, to the fullest extent permitted by the law, Sport UNE, its staff and agents, from all claims and demands of whatever kind which may arise from his/her use of Sport UNE's facilities.
4. It is the member's responsibility to observe and abide by SportUNE's rules, policies and procedures, as well as those directions given by SportUNE staff and agents.
5. Membership cards must be scanned/swiped at the Customer Service Reception desk before each visit to SportUNE's facilities. SportUNE staff reserve the right to ask members to leave if this is not adhered to.
6. Appropriate exercise attire and footwear must be worn whilst in the facility. A shirt or singlet must be worn at all times. Shoes must be fully enclosed. Unacceptable exercise attire includes denim, jeans, sandals, thongs, high heeled shoes, etc.
7. Members must bring a towel to every workout. Personal hygiene must also be maintained at all times (this includes the use of deodorant).
8. Bags are to be left in lockers or baggage compartments provided.
9. Children under the age of fifteen (15) years are not permitted in the Gym and Group Fitness at any time.*
10. All weights must be placed back in the racks provided on completion of their use.
11. Misuse of equipment, bad language, or misbehaviour will result in the member being asked to leave. Suspension, or even cancellation of membership (without refund), may also apply.
12. Failure to attend a booked fitness assessment or program appointment, or cancellation without twelve (12) hours' notice, may result in a fee being charged to the member.^
13. Making or receiving calls from mobile phones is not permitted at, or near, the Customer Service Reception desk. Mobile calls elsewhere will be tolerated as long as they do not interfere with the schedules of SportUNE members.
14. It is expected that members will share equipment in a fair and reasonable manner.
15. SportUNE student memberships are only allocated to students of the University of New England, local high school students and aged pensioners.
16. Memberships are not transferable. °
17. A member's ID card is not to be used by any other person other than the member to whom the ID card has been issued. Misuse may result in exclusion without refund from SportUNE facilities by the Chief Executive Officer (CEO) of SportUNE.
18. Memberships will be refunded if cancelled within a cooling off period of seven (7) days.
19. UNE scheduled closure over the Christmas/New Year break is calculated and included in all membership options.
20. SportUNE reserves the right to alter pricing at anytime during the term of an individual's membership.
21. SportUNE reserves the right to close any of our facilities at any time for upgrades or maintenance without due notice given to members.
22. Amendments to membership are subject to administration fees payable upon request.
23. Cancellations and holds of membership are permitted subject to the relevant SportUNE policies.
24. SportUNE reserves the right to alter the membership agreement at any time with due notice given to members.
25. Staff members of the University of New England join SportUNE as community members.

* Schools groups and campus tours may be exempt from this rule following granted permission from the CEO of SportUNE.

^ The waiving of this fee for emergency cancellations will be determined upon application to the CEO of SportUNE.

° The transfer of memberships may be permissible in extraordinary circumstances upon application to the CEO of SportUNE.

Find Your Balance

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